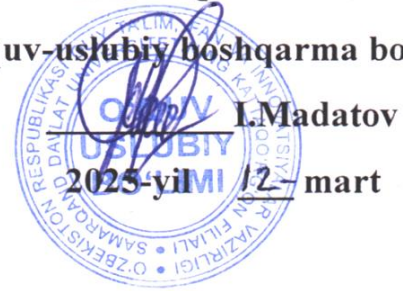


**TASDIQLAYMAN**  
**O'quv-uslubiy boshqarma boshlig'i**



**Samarqand davlat universitetning Kattaqo'rg'on filiali Pedagogika va tillarni o'qitish fakulteti bahorgi semestr Xorijiy til va adabiyoti: ingliz tili yo'nalishi 4-bosqich talabalariga »Akademik yozish» fanidan yakuniy nazorat savollari**

**Imtihon shakli: yozma**

**ACADEMIC WRITING**  
**TASK 1. Letter writing.**

You took your family to a nearby restaurant. You were disappointed with the meal and wish to complain to the manager.

**Write a letter to the manager of the restaurant. In your letter,**

- » explain why you were at the restaurant
- » describe the problems
- » write about the action you want the manager to take

Write at least **150** words.

You do **NOT** need to write your own addresses.

Begin your letter as follows:

***Dear Sir or Madam,***

---

**Model Answer 1:**

Dear Sir or Madam,

I visited your restaurant on 11th May with my family to celebrate my sister's birthday. We usually enjoy your food but this time it was utterly disappointing. I am hoping that you will keep your food quality intact and take action regarding the bad dining experience we have had.

We have always considered your restaurant as the most classy French cuisine place in town. Since my sister lives in France, we dine at your restaurant every time she is in our country. This time it was even more special as we were celebrating her birthday. But the whole event was ruined due to the dishes we were served.

I suppose you can imagine our disappointment when we found the onion soup

absolutely inedible. It was cold, and it appeared your chef did not stir it well while cooking. Some clogs of flour were visible in the soup. Moreover, the main course was cold and not up to our expectations. They tasted very ordinary and hackneyed but we paid almost thrice for these items! We asked a waitress about the reasons and she had no plausible excuse for that.

I am looking forward to hearing that you have taken the necessary steps to maintain your reputation and food quality. Otherwise, you have already lost a customer.

Yours faithfully,

Elizabeth Harley

## **TASK 2.**

In many countries imprisonment is the most common solution to crimes. However, some people believe that better education will be a more effective solution. To what extent do you agree or disagree?

Several individuals believe that putting crimes in prison is not an effective solution to cope with them however education and training are better. Personally, I partly agree with this statement because of some major reasons which I shall explain in more detail in this essay.

On the one hand, education and training are thought to be more successful than imprisonment in addressing criminal problems since fact reports have proven that insufficient education is one of the primary reasons resulting in criminal behaviours. Therefore, we can see in fact the higher rate of offenders coming from the lower class in society, particularly, in slum areas where most people could not access education enough. The crimes scarcity both knowledge and awareness and this causes difficulties in career opportunities. Consequently, they will engage in illegal acts to earn money to cover their living cost and survive.

On the other hand, some said that with the aim of dealing with serious lawbreakers effectively, there is a need for harmony between punishment and education for jails to recognize their illegal engagements and not dare to re-offend. If the law only focuses on the education of wrongdoers and does not deter them by punishments such as sending them to prison, they will see that the consequences of their criminal activities are straightforward. Hence, they will still commit a further offence without fear of punishment, as a result of the increasing number of delinquents.

In conclusion, I partly agree with the idea that putting crimes in prison is not an effective resolution to deal with them while education and training are more effective because I believe that to achieve effective dealing with criminal issues, the government should apply both education and imprisonment to chastise their criminal engagements, especially, dangerous crimes.